



## Lauren Lorge

Lauren has over 15 years experience in leadership development and human resources management in both corporate human resources and training consulting firms, across a wide variety of industries. She has extensive experience in delivery of training programs for many levels in organisations, including shop floor to mid management levels.

She also has significant experience with recruitment and selection of staff using behavioural interviewing techniques.

With this well rounded background coupled with strong communication skills, a flexible approach and a passion for training.

### Lauren can assist your business in the following areas:

- Training and Facilitation
- Coaching
- Behavioural Interviewing
- Performance Management
- Leadership Development
- Mentoring
- Team Building
- Change Management
- Workplace Mentoring
- Train Small Groups
- Certificate IV in Training and Assessment
- Communication and Interpersonal Skills
- Effective Presentations
- Conflict Resolution
- Negotiation Skills
- Staff Induction
- Instructional/Curriculum Design
- Professional Speaking
- Customer Service
- Time Management
- Successful Recruitment Strategies
- Frontline Management

### Qualifications and Accreditations

- Postgraduate Diploma in Human Resources Management - Graduate School of Business Administration, South Africa
- Bachelor of Commerce - University of the Witwatersrand-South Africa.
- Certificate IV - Workplace Trainer and Assessor
- Accredited as an Interaction Management Instructor
- Targeted Selection Interviewer and Instructor
- Situational Leadership Instructor



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