



Caren Brougham

Caren Brougham is an adult education specialist with extensive experience in Australia and more recently, Malaysia. She has worked in a Training and Human Resources capacity for 7 years, in National Educational firms for 6 years and International Adult Education with the Malaysian Government for 1 year. She now operates a consultancy with 7 training staff in South Australia, contracting to various Government and private organizations.

Caren's vast experience in adult education, Human Resources, Business Development and Management enables her to deliver focused, measurable training solutions. Her friendly, relaxed style and excellent communication skills at all levels ensures positive outcomes.

As a consultant with vast knowledge of workplace learning, organisational development, curriculum development, and training systems Caren can tailor training programs that are flexible and business friendly.

Caren can assist your business with:

- Training and facilitation
- Resource and Curriculum Development
- Organisational Skills
- Business Writing
- Workplace Mentoring
- Coaching Skills
- Effective Communication Skills
- Excellence in Service
- Staff Induction
- Telephone Excellence
- Communication and Interpersonal Skills
- Presenting with Confidence
- Essential Sales Skills
- Team Building
- Change Management
- Conflict Resolution
- Learning Needs Analysis
- Customer Service

Qualifications and Accreditations

- Diploma in Training and Assessment Systems
- Certificate IV in Assessment and Workplace Training
- Certificate in 4MAT Systems
- Certificate II and III in Accounting



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